Student Services

Living Accommodations

An important element of a Hopkins education is the interchange of ideas beyond the classroom, as students share intellectual, social, and recreational activities with fellow students of diverse backgrounds and interests.

Residence Requirement

The Homewood Schools’ freshman and sophomore residence requirement applies to students engaged in their first two years of full-time undergraduate study. Transfer students entering the university with freshman or sophomore status are subject to this same requirement. Since students cannot complete their residence requirement in the middle of the academic year, transfer freshmen entering the university in January must live in the residence halls their entering semester and the following academic year. Transfer sophomores entering in January fulfill the residence requirement by living in the residence halls their entering semester. Exceptions to this policy are made for individuals living at home in the Baltimore area with parents or guardians.

The benefits of the residence requirement are many. It is designed to provide the students with a variety of services and conveniences. Living oncampus supports the academic mission of the university and affords students the opportunity to interact, socialize, and unwind with their classmates.

Campus Residence Halls

Freshmen and sophomores are housed in the campus residence halls or apartments, which are designed to offer far more than simply a room for sleeping and studying. Resident advisors assigned to various wings or floors are available to act as a resource for information, to initiate diverse programs and opportunities for student interaction, and to provide general support in all aspects of residence living. Through representation in the Residence Advisory Board, students are able to plan for a wide range of activities in the student living areas.

The Alumni Memorial Residence complex includes four residence halls: the two Alumni Memorial Residences and Buildings A and B. Each of the Alumni Memorial Residences contains rooms for student activities and study areas. The halls are further subdivided into residence units called houses, which offer coeducational living accommodations. Although the houses maintain their own particular character and name, they are both physically and ideologically a part of the entire residence hall. Single and double rooms are available with shared bathrooms on each floor. Buildings A and B are adjacent to the Alumni Memorial Residences. These buildings offer suites consisting of either a single and a double room or two double rooms, both with shared bath facilities. Both male and female students are housed in the buildings, but suites are assigned on a single-sex basis.

McCoy Hall (consisting of freshmen and sophomore students) and Wolman Hall provide suite-style residential living. Approximately 40 students live in each wing of the buildings, sharing a common lounge. These buildings offer suites consisting of either two double rooms or a double and one or two singles, all with shared bath facilities and a small kitchenette. The suites are assigned on a single-sex basis, but the wings are coed. As is the case in the Alumni Residences and Buildings A and B, student amenity space in Wolman and McCoy includes social lounges, study lounges, and student meeting space.

The residence halls are served by one central (all-you-care-to-eat) dining hall. The Fresh Food Café is located between the Alumni Residences and Buildings A and B. Nolan’s, in Charles Commons, is a retail dining location, and on the first floor of Wolman Hall is the Charles Street Market. The market is a small grocery/convenience store with an Einstein’s Bagel Shop, ready-to-eat foods, and a wide array of produce, frozen, and packaged items. Each residence hall has its own laundry facilities and lounge space. Residence hall rooms are rented for nine months.

Other Sophomore Year Options and Upper Class Housing

In their sophomore year, and as upperclassmen, students may also have the opportunity to choose space in Charles Commons, McCoy (see Campus Residence Halls), or the university apartments. Charles Commons is the newest residential facility housing over 600 students in suites with two or four single rooms and one or two bathrooms. There are kitchenettes in each unit with a sink, refrigerator, and two-burner stove top. All of the four-bedroom suites and some of the two-bedroom suites have a living room. There is ample community space in Charles Commons including a community kitchen, exercise room, numerous study rooms, meeting rooms and lounges, music rooms, computer cluster, laundry room, and game room. In addition to the large dining facility (Nolan’s), Charles Commons houses the university bookstore. Both nine- and 11-month contracts are offered in Charles Commons. The Bradford and Homewood apartments offer modern living facilities in an area of older apartment buildings next to campus. Homewood and Bradford apartments range in size from efficiencies to four-bedroom units. All of these buildings offer wall-to-wall carpeting, air conditioning, and wiring for cable TV and Internet (wired and Wi-Fi). All utility costs and Internet connections are included in the rent. In the multiple-occupancy units, students are financially responsible only for their own space; the Housing Office fills any vacant spaces.

The Homewood apartment building houses approximately 220 undergraduate students and the Bradford houses approximately 150 under-graduate students. Each building is conveniently close to the campus. The Homewood also houses a number of university offices, the Student Health and Wellness Center and the Counseling Center, and space for student-oriented retailers. University housing affords students the opportunity to establish residence without having to rent through a commercial landlord. The apartment buildings are fully furnished and offer 11-month contracts only. The apartments contain a private bedroom for each occupant, plus a common living room, kitchen, and bath(s). Furniture includes a bed, desk, chest of drawers, mirror, sofa, table, and chairs. All university housing is maintained by the university’s Maintenance Department and patrolled by Campus Security.

Off-Campus Housing

After sophomore year, some students choose to participate in the room selection process to remain in university housing while most students find suitable non-university housing in the area surrounding the university. Available housing ranges from row houses subdivided into apartment units to high-rise buildings where individual apartments are available for a student alone or for groups of students. Rental accommodations vary in price and range from single rooms to houses.

The Off-Campus Housing Office provides comprehensive services to upper-class students looking for off-campus housing. Up-to-date listings
are available on various types of living accommodations, and referral services and lease information are provided. Students are able to locate housing from a distance by visiting the Off-Campus Housing website at http://offcampushousing.jhu.edu.

Housing Information
Further information on the Alumni Memorial Residences I and II or Buildings A and B can be obtained from the Housing Office in the Alumni Memorial Residence II, 3400 N. Charles St., Baltimore, MD 21218, 410-516-8282. Information on Wolman, McCoy, Charles Commons, Homewood, Bradford or off-campus housing can be obtained from the Housing Office in Wolman Hall, 3339 N. Charles St., Baltimore, MD 21218, 410-516-7960.

Homewood Campus Dining and Vending Services
Dining Options
Homewood campus dining options reflect the diversity of our community, and have been designed to provide quality, variety, and convenience. Many dining choices abound—from early morning each day until the wee hours of the next—as there’s always a convenient dining option just steps from wherever you may be on campus.

Freshman Dining at the Fresh Food Café (FFC)
Considered a fundamental element of the freshman experience, communal dining at the Fresh Food Café provides freshmen with a number of dining choices all under one roof in a comfortable, congenial environment. Fresh, seasonal, and locally sourced ingredients are the foundation of every meal served at the FFC.

Fresh Food Café Stations include:

• A self-serve deli featuring Boar’s Head brand meats, house-made premium salads, a selection of premium cheeses, and a variety of artisanal breads;
• A char grill offering chicken breast, sirloin burgers, Hebrew National brand hot dogs, and an ever-changing offering of daily specials;
• An extensive salad station featuring a bounty of fresh, seasonal fruits, vegetables, and toppings;
• A dedicated grill at the salad station provides guests with daily variety of grilled salad toppers including vegetables, fish, shellfish, poultry, and beef;
• A homestyle station providing hot, homestyle entrees including hand-carved meats, made-from-scratch soups and garden-fresh vegetables;
• A hearth station baking pizzas, pastas, and calzones;
• A separate and distinct vegan and vegetarian station offering made-to-order specials, baked casseroles, and daily soup;
• A dazzling island offering cakes, cookies, pies, and more;
• A vast variety of beverages, both cold and hot, including soy milk, rice milk, lactose-free milk, cappuccino, no-sugar-added juices, sodas, teas, and of course, pure filtered water.
• Team Tov, the university’s kosher service, provides a wide array of tempting, wholesome kosher meals.

Beyond the culinary, the dining experience at the Fresh Food Café includes a 510-seat dining room furnished with bamboo tables, comfortable maple seating, indirect lighting, and a light contemporary color scheme.

Nolan’s at Charles Commons: The New Campus Living Room
Named in honor of the contribution made to the university by the David Nolan Family, this campus eatery is located on the third level of the university’s Charles Commons complex. Nolan’s has quickly become a favorite dining, meeting, and social space for students.

Both the dining room and menu options at Nolan’s were conceived and designed as upscale and sophisticated—with the dining room featuring high banquettes and intimate, comfortable seating while the menu features the freshest premium ingredients each season has to offer.

Those premium ingredients result in unparalleled quality with a variety of options. In addition to retail dining, Nolan’s includes ample soft seating, a two-sided cozy fireplace, a private dining room accommodating groups up to 40, a performance stage, two pool tables, and a balcony for seasonal al fresco dining.

Levering Food Court and Chesapeake Bay Roasting Company: The right place at the right time
The Levering Food Court provides a variety of lunchtime dining options right in the middle of campus. Stations include pizza, salad, deli, grill, sushi, and Asian cuisine.

Chesapeake Bay Roasting Company—locally roasted coffee, baked goods, grab and go sandwiches, and salads.

The Charles Street Market
From gluten-free pasta to kosher salami to hand-rolled sushi, the Charles Street Market at Johns Hopkins University has everything the campus community could ever need or want.

Developed, designed, and built to serve a diverse university population, the Charles Street Market provides the campus community with an unending variety of fresh produce, grocery items, frozen foods, and health and beauty aids. Also, freshly made sushi. And last, but not least, a made-to-order submarine sandwich station turns out great subs and sandwiches all day long. Located in the university’s Wolman residence hall, the Charles Street Market provides customers with unprecedented convenience, variety, and quality. Operating from early morning to late night, the jHU campus community now has a retail store befitting the Johns Hopkins name. In addition to the variety of items offered, the Charles Street Market is home to its very own Baltimore favorite, Stone Mill Bakery Cafe, offering a selection of freshly baked bagels, pastries, sandwiches, salads, and the best coffee around.

Please note:
• All freshmen are required to participate in a campus meal plan
• All Students who enroll in a meal plan do so for the entire academic year.
• Students will be allowed to change meal plans during well-publicized specified change periods twice each academic year.
• Dining Dollars can be used in JHU Dining by Bon Appetit facilities and are non-taxable.
• Additional Dining Dollars can be purchased in $200 increments at any time throughout the year.
Questions regarding JHU's documentation guidelines or physical and programmatic access at JHU should be directed to:

Abigail Hurson, JD  
Disability Services Officer  
Office of Institutional Equity  
ahurson1@jhu.edu  
410-516-8075 (voice), 410-516-6225 (TTY) web.jhu.edu/administration/jhuoie/disability.html

Student Health and Wellness Center
The Student Health and Wellness Center (SHWC), located in the Homewood Apartment Building at 3003 N. Charles (N200, 2nd floor, entrance on 31st Street), provides comprehensive, confidential health services to students enrolled in the schools of Arts and Sciences and Engineering and the Peabody Institute. Staffed by clinicians (physicians and nurse practitioners) credentialed through the Johns Hopkins Hospital, the SHWC offers the following services: management of acute and chronic illnesses, laboratory testing, reproductive health care for women and men (contraceptive counseling, emergency contraception, gynecologic care, and testing for sexually transmitted infections including HIV), health education, and international travel consultations (including immunizations). A part-time nurse midwife is also on staff. Allergy shots are offered by appointment. Services rendered within the Health Center are free of charge; there is a charge for prescription medications purchased from our pharmacy service and for some medical supplies (crutches, wrist splints, etc).

When necessary, students are referred to an extensive network of community-based and Johns Hopkins specialists. A limited pharmacy service is available to students who receive their health care directly from SHWC staff. During the academic year (freshman move-in to May), the center is open Monday through Friday and on Saturday mornings; complete hours are listed on the SHWC web-site (www.jhu.edu/studenthealth ). We encourage students to schedule appointments when possible (410-516-8270), but students with acute problems can almost always be seen the same day as we offer Open Access scheduling beginning each day with approximately 60% of our appointments available. After hours advice (for use when the center is closed) is provided by a nationally certified nurse triage service. This system can be accessed by calling our main number, 410-516-8270. When we are closed, calls are automatically forwarded to Sirona Health. Our website contains up-to-date information on our services and policies and on a wide variety of health topics. The SHWC is a “Safe Place” for all students regardless of race, ethnicity, gender, or sexual orientation.

Center for Health Education and Wellness (CHEW at JHU)
The Center for Health Education and Wellness (CHEW), a subdivision of the Student Health and Wellness Center, promotes and supports a healthy campus community by focusing on risk reduction and prevention initiatives. CHEW at JHU is your leading source for health information and programs to support a healthier JHU community. The CHEW CREW of health promotion professionals and trained student volunteers is dedicated to make the most of teachable moments to influence student health practices. Their vision is to create and sustain a learning environment where healthy behaviors are an integral component of academic and individual success.

CHEW provides programming and health promotion on college health issues such as stress management, alcohol and other drugs, sexual
health, nutrition, physical activity, and sleep management to foster and promote a healthier JHU community. The CHEW CREW offers a variety of programs that promote and affirm student health and wellness through the delivery of fun and interactive programming. CHEW student groups include the Stressbusters, PEEPs (peer health education), and Hopkins Kicks Butts, an antitobacco coalition.

Information on programming, resources, and individual consultation may be obtained by calling 410-516-8396, stopping by the office at the Homewood Annex, 3003 N. Charles Street, South Entrance, Suite S183, or on the web at www.jhu.edu/health .

Counseling Center

Mission
The mission of the Counseling Center is to facilitate the personal growth and development of full-time undergraduate and graduate students enrolled in the Krieger School of Arts and Sciences, the Whiting School of Engineering, the Peabody Conservatory of Music, and the Post-Baccalaureate Premedical Program. The counseling services and outreach programs offered are designed to enhance the personal and interpersonal development of students and to maximize students’ potential to benefit from the academic environment and experience. The Counseling Center also strives to foster a healthy, caring university community, which is beneficial to the intellectual, emotional, and physical development of students.

Individual Counseling Services
The Counseling Center offers brief individual therapy to eligible students free of charge. Severe emotional problems are not a prerequisite for coming to the Counseling Center. Students may avail themselves of counseling services for personal growth and enrichment. All eligible students are encouraged to utilize the services offered by the center. Some typical concerns that might lead a student to contact the Counseling Center are:

• Feeling overwhelmed/having difficulty coping
• Difficulties in interpersonal relationships
• Academic anxieties and pressures
• Problems with family members
• Inability to make decisions
• Loneliness or depression
• Grief over death or loss
• Concerns about sexuality
• Problems adjusting to college life
• Alcohol/drug concerns
• Eating disorders, weight control
• Desire to understand and feel better about oneself
• Motivational or time management problems
• Concerns relating to career direction

Students who come to the Counseling Center for counseling will meet individually with a professional staff member to determine which center services may best suit their needs. Individual counseling sessions generally occur once a week and last 50 minutes. The number of sessions per student per year is almost always limited to less than a semester.

Psychotropic Medication
In the event that psychotropic medication may be indicated, a consulting psychiatrist is available to evaluate the student and prescribe and monitor medication, upon referral by a Counseling Center staff counselor. Students can meet with a Counseling Center consulting psychiatrist only if they are in ongoing treatment with a Counseling Center staff counselor. If more extensive, more accessible, or more specialized psychiatric care is needed than the psychiatric consultant can provide, the Counseling Center will help you find a private psychiatrist who can meet your needs.

Group Services
The Counseling Center also offers group counseling services to eligible students free of charge. Each semester a variety of counseling groups, support groups, and skills-building groups are offered. Counseling groups might be thematic such as “Substance Abuse Education and Recovery,” “Parent Loss,” or “Survivors of Sexual Abuse,” or more general, such as a “Personal Growth” group. Groups usually meet for 75 to 90 minutes weekly, and may run for a few weeks, a semester, or longer.

Workshops/Outreach Programs
Workshops are offered each semester to enhance personal growth and development. Examples of workshops are ‘Assertiveness Training’ and ‘Stress Management’. Additional programming is available to residence halls and to other organizations and departments on campus that deal with student life issues.

Referral
If a student’s needs can be better met by another agency or person, the student is referred, on a voluntary basis, to that resource.

Confidentiality
All contacts in the center are strictly confidential (no information is released on or off campus without the student’s prior written authorization), and all therapy, counseling, and referrals are strictly voluntary. However, there are some situations in which the Counseling Center is legally obligated to disclose information or take action to protect you or others from harm. Please note that exceptions to confidentiality are extremely rare. If they should occur, it is the Center’s policy that, whenever possible, we will discuss with you any action that is being considered.

Counseling Center Staff
The Counseling Center is staffed by licensed, professional psychologists, consulting psychiatrists, and social workers. Services are also provided by advanced doctoral students in professional psychology who work under the supervision of senior staff.

Appointments
Students desiring Counseling Center services can make appointments in person at 3003 N. Charles Street, Suite S-200, or by telephone at 410-516-8278. In addition, a professional staff member is on duty each day for immediate assistance in case of an emergency. Further information about our services can be found at http://web.jhu/counselingcenter.
Career Center

The Career Center is actively involved in assisting students as they explore potential careers. In the Career Center, students of all class years receive individual guidance as they clarify their career directions, explore their career options, seek internships, or search for opportunities. Career counselors teach students how to conduct an effective job or internship search, create resumes and cover letters, develop interview skills, and gain effective networking and search strategies. Intersession trips offer students an in-depth view into industries and organizations. Additionally, the Career Center offers vocational assessments that are designed to assist students with translating a major into a career choice.

The center’s resources include a career library, extensive online job and internship offerings, and on-campus recruiting. Annual job and internship fairs bring representatives from business, industry, government agencies, and nonprofit organizations to campus to recruit students for internships and full-time opportunities.

The center also emphasizes the importance of interacting with alumni. Students may access a nationwide database of graduates who stand ready to offer career information. Information sessions, networking events, and a range of career panels and networking events bring Hopkins graduates back to campus to discuss career opportunities and trends in many different fields.

Information is available at www.jhu.edu/careers, by calling 410-516-8056, or by stopping by the office on the third floor of Garland Hall.

Student Employment Services

Working while attending college is among the most universal experiences of college students, and we are proud to say that the JHU Office of Student Employment Services sets the standard. Located in Garland Hall, Student Employment Services plays an intricate role in the student’s career development and academic achievements while helping to ease his or her financial demands.

The student employment program provides students the opportunity to apply their academic learning while developing professional skills in real work settings. The office offers a multitude of part-time work and career experiences year-round. Positions range from Research Assistant at JHMI to Web Manager at a local library; from Lab Assistant in Arts & Sciences to tutoring a local elementary school student. For students who want to work within the community, Student Employment Services works with area businesses to develop student job opportunities in a variety of fields in and around the Baltimore area.

The office offers a comprehensive website where, among other things, students can search for a job, create an online application, download tax forms, view their pay stubs, and print their W-2 form. Annually, the Office of Student Employment Services hosts a Campus Job Fair and National Student Employment Week celebration.

For more information about Student Employment visit www.jhu.edu/stujob or call us at 410-516-8421.

Office of Multicultural Affairs

Office of Multicultural Affairs (OMA): The Office of Multicultural Affairs (OMA) is committed to supporting the academic success of students from populations underrepresented* in higher education and collaborating with members of the campus and greater Baltimore communities to enhance cultural awareness and create an inclusive campus community.

* Underrepresented Populations include minorities, low-income/first generation college students, students with disabilities, populations underrepresented in various disciplines and/or GLBTQ students enrolled at JHU.

OMA’s specific programs and services include (but are not limited to) the following:

- Mentoring Peer Assistant Program (M.A.P.P.)
- Students Empowering and Educating for Diversity (S.E.E.D)
- JUMP (a collaborative program with the Office of Pre-Professional Advising and the Office of Student Diversity, Johns Hopkins School of Medicine)
- Academic Support Services
- Cultural Heritage Celebrations
- Ghana Study Abroad Program
- Advising for Multicultural Student Organizations

Multicultural Affairs Student Center (MASC):

The MASC is a place where all members of the university community can participate in academic and social events in a relaxed environment. The MASC also provides meeting rooms for campus offices and student organizations. Residents of the MASC include several of the university’s multicultural student organizations and the Office of Multicultural Affairs.

Contact information for OMA and MASC

3303 North Charles Street, Suite 100
Phone: 410-516-8730
Email: oma@jhu.edu
Website: web.jhu.edu/studentprograms/multicultural/

Office of International Student and Scholar Services

The Office of International Student and Scholar Services (OISSS) assists students, fellows, researchers, and faculty who are citizens of other countries and are in the United States for a designated period of time for study, research, or teaching purposes. The office aids international visitors in maintaining their non-immigrant status while at the university. All international students, fellows, researchers, and faculty are required to contact the OISSS immediately after their initial arrival on campus, and before leaving the United States for any reason. International visitors are invited to contact the office at any time for information on immigration policies and for any problems or concerns that may arise. The office is located at 135 Garland Hall. Information can be obtained by calling 410-516-1013, by email: theworld@jhu.edu, or on our website at ww2.jhu.edu/isss/.